Contractor Service Level Agreement

Between

[Client Name]

[Client Address] [City, State, Zip Code]

and

[Contractor Name]

[Contractor Address] [City, State, Zip Code]

Effective Date: [Start Date]

1. Services Provided

The Contractor agrees to provide cleaning services including, but not limited to:

- Daily cleaning of all common areas
- Weekly deep cleaning of restrooms
- Monthly carpet cleaning

2. Performance Standards

The Contractor agrees to maintain the following performance standards:

- Cleaning must be completed by [Time] daily.
- Response time for any requests shall not exceed [X hours].
- All cleaning supplies used must be environmentally friendly.

3. Compensation

The Client agrees to pay the Contractor [Amount] monthly for the services rendered.

4. Termination

Either party may terminate this agreement with [X days] written notice.

5. Governing Law

This Agreement shall be governed by the laws of [State].

Signatures

[Client Name] - Client

[Contractor Name] - Contractor

Date: _____