

# Feedback Request - Missed Service Appointment

Dear [Customer's Name],

We hope this message finds you well. We noticed that you missed your scheduled service appointment on [Date] at [Time]. We understand that unforeseen circumstances can arise, and we would greatly appreciate your feedback regarding the reasons for your missed appointment.

Your insights are invaluable to us as we strive to improve our services and better accommodate our customers' needs. If there were any specific issues or challenges that led to this, please feel free to share your thoughts.

As a token of appreciation for your feedback, we would like to offer you a [Discount/Coupon] on your next visit. Thank you for your time, and we look forward to hearing from you.

Sincerely,  
[Your Name]  
[Your Position]  
[Company Name]  
[Contact Information]