

Customer Service Acknowledgment

Dear [Customer's Name],

We sincerely apologize for the delay in the delivery of your order #[Order Number]. We understand how important it is for you to receive your items on time, and we are truly sorry for any inconvenience this may have caused.

Please rest assured that we are actively working to resolve this issue and your order is our top priority. We expect your delivery to arrive by [New Estimated Delivery Date].

Thank you for your understanding and patience during this time. If you have any further questions or concerns, please do not hesitate to reach out to our customer service team.

Sincerely,
[Your Name]
[Your Position]
[Company Name]
[Contact Information]