# **Product Warranty Terms**

Date: [Insert Date]

Customer Name: [Insert Customer Name]

Address: [Insert Customer Address]

Dear [Customer Name],

Thank you for your recent purchase of [Product Name]. We are pleased to inform you about our warranty terms for this product.

## Warranty Coverage

Your product is covered under warranty for a period of [insert duration] from the date of purchase. This warranty covers defects in materials and workmanship.

#### Exclusions

This warranty does not cover damages resulting from:

- Accidental damage
- Misuse or abuse of the product
- Repairs conducted by unauthorized personnel

#### **Process for Claiming Warranty**

To initiate a warranty claim, please follow these steps:

- 1. Contact our customer service at [contact details].
- 2. Provide your receipt and a description of the defect.
- 3. Follow the instructions provided by our representative.

### **Limitation of Liability**

Our liability under this warranty is limited to the repair or replacement of the product, at our discretion.

If you have any further questions or concerns, please do not hesitate to contact us.

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Contact Information]