

# Service Restoration Timeline Notification

Dear [Customer Name],

We are writing to inform you about the timeline for the restoration of services that were disrupted on [Date of Incident]. We understand how important our services are to you, and we appreciate your patience during this time.

## Timeline for Service Restoration

- **Date of Incident:** [Date]
- **Estimated Time of Resolution:** [Estimated Time]
- **Current Status:** [Current Status]
- **Next Update:** [Next Update Time/Date]

If you have any questions or require further assistance, please feel free to contact our customer service team at [Contact Number] or [Email Address].

Thank you for your understanding.

Sincerely,

[Your Name]  
[Your Position]  
[Your Company]