Complaint Resolution Confirmation

Date: [Insert Date]
To: [Recipient's Name]
Position: [Recipient's Position]
Company: [Recipient's Company]
Address: [Recipient's Address]
Dear [Recipient's Name],
We are writing to confirm the resolution of your complaint regarding [briefly describe the nature of the complaint]. We appreciate your patience and understanding during this process.
After thorough investigation and discussion, we have taken the following actions to address your concerns:
 [Action 1] [Action 2] [Action 3]
We believe that these actions adequately resolve the issue you brought to our attention. Should you have any further questions or require additional assistance, please do not hesitate to reach out to us at [insert contact information].
Thank you for your understanding and for bringing this matter to our attention. We value your feedback and are committed to providing the best service possible.
Sincerely,
[Your Name]
[Your Position]
[Your Company]
[Your Contact Information]