

# Guidelines for Virtual Visitation

Dear Valued Patient and Family,

We understand the importance of family support during your stay with us. To enhance your experience and keep your loved ones connected, we are pleased to provide virtual visitation options.

## Virtual Visitation Options

- **Video Calls:** Schedule a video call with family via our online portal. Please register at least 24 hours in advance.
- **Phone Calls:** Family members can call patients during designated hours. Please limit calls to 15 minutes to ensure all patients have access.
- **Virtual Messages:** Send messages to your loved ones through our secure messaging app, available on our website.

## Guidelines for Participation

1. All virtual visitations are subject to staff availability.
2. Privacy will be maintained during the virtual visits.
3. Any inappropriate behavior will result in the termination of the virtual visitation.

For questions or to schedule a visitation, please contact our Patient Services Department at (555) 123-4567 or email us at [virtualvisits@hospital.org](mailto:virtualvisits@hospital.org).

Thank you for your understanding and cooperation.

Sincerely,  
The Hospital Administration