

Credit Card Complaint Escalation

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

Customer Service Department

[Credit Card Company Name]

[Company Address]

[City, State, Zip Code]

Dear Customer Service,

I am writing to formally escalate my complaint regarding the recent interest rate adjustments on my credit card account (Account Number: [Insert Account Number]). I have contacted your customer service team on multiple occasions regarding this matter, but I have not received a satisfactory resolution.

Despite maintaining a good payment history, I noticed a significant increase in my interest rate from [Previous Rate]% to [New Rate]% without a clear explanation. This change has adversely affected my financial situation, and I request a thorough review of my account.

For your reference, I have attached copies of my previous correspondence and account statements.

I kindly ask for your prompt attention to this matter and a response within [Insert Timeframe]. I hope to resolve this issue amicably before considering further action.

Thank you for your attention, and I look forward to your prompt response.

Sincerely,

[Your Name]