

# Letter of Complaint: Account Closure Disagreement

Date: [Insert Date]

Your Name: [Your Name]

Your Address: [Your Address]

Your City, State, ZIP: [Your City, State, ZIP]

Account Number: [Your Account Number]

Email: [Your Email]

Phone: [Your Phone]

To: [Credit Card Company Name]

Customer Service Department

Company Address: [Company Address]

City, State, ZIP: [City, State, ZIP]

Dear Customer Service Manager,

I am writing to formally escalate my complaint regarding the recent closure of my credit card account (Account Number: [Your Account Number]). I received a notification stating that my account was closed, but I believe this action was taken in error.

Despite following the proper channels to resolve this matter through your customer service team, I have yet to receive a satisfactory explanation for this decision. I have consistently adhered to all terms and conditions associated with my account.

I kindly request that you review my account history and reconsider the closure decision. I believe that an oversight may have occurred, and I am eager to maintain my relationship with [Credit Card Company Name].

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]