

Zero Liability Policy for Lost or Stolen Cards

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Recipient Name]

[Company Name]

[Company Address]

[City, State, Zip Code]

Subject: Zero Liability Policy Notification

Dear [Recipient Name],

We are writing to inform you about our Zero Liability Policy that protects you from unauthorized transactions on your lost or stolen cards. Our goal is to provide you with peace of mind and support in the event of such incidents.

In case you lose your card or suspect it has been stolen, please report it immediately. You will not be held responsible for any fraudulent charges made on your account after the report is filed.

Steps to Follow in Case of Loss or Theft:

1. Contact [Company's Phone Number] to report the loss.
2. Provide any relevant details related to the incident.
3. You will receive instructions on how to protect your account and get a replacement card.

We are committed to safeguarding your financial information and ensuring your transactions are secure.

For any further questions or concerns regarding this policy, please do not hesitate to reach out to us at [Customer Service Email] or [Customer Service Phone Number].

Thank you for choosing [Company Name].

Sincerely,

[Your Name]

[Your Job Title]

[Company Name]