

Zero Liability Policy Details

Dear [Cardholder Name],

We are pleased to inform you about the Zero Liability Policy associated with your credit card (Card Number: **** * [Last 4 Digits]). This policy protects you from unauthorized transactions made without your permission.

Key Features of the Zero Liability Policy:

- No liability for fraudulent charges made on your account.
- Protection applies to online, phone, and in-store transactions.
- You must report unauthorized transactions within [specific time period, e.g., 60 days].
- Enforcement of liability protection is subject to investigation.

To ensure your eligibility for this protection, please follow these guidelines:

1. Regularly monitor your account statements.
2. Report lost or stolen cards immediately.
3. Use secure passwords and enable transaction alerts.

If you have any questions or need to report suspicious activity, please contact our customer service at [Phone Number] or visit [Website URL].

Thank you for choosing [Bank Name]. Your security is our priority.

Sincerely,
[Your Name]
[Your Title]
[Bank Name]