

# Credit Card Verification Code Problem

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

Customer Service Team

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear Customer Service Team,

I am writing to bring to your attention an issue I am experiencing with my credit card verification code. I recently attempted to make a purchase and was unable to complete the transaction due to an error with the verification code associated with my credit card.

Details of the issue:

- Cardholder Name: [Your Name]
- Last Four Digits of Card: [XXXX]
- Date of Transaction: [Insert Date]
- Error Message Received: [Insert Message]

Please investigate this matter at your earliest convenience. I would appreciate your guidance on how to resolve this issue so I can continue to use my card without further complications.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]