

# Complaint Regarding Credit Card Payment Due Date Issues

Your Name:  
123 Main Street,  
City, State, Zip Code,  
Email Address,  
Phone Number,  
Date: [Insert Date]

Customer Service Department,  
[Credit Card Company Name],  
[Company Address],  
City, State, Zip Code

Dear Customer Service Team,

I am writing to formally express my dissatisfaction with the consistent issues I have encountered regarding the due dates for my credit card payments. My account number is [Insert Account Number]. Over the past few months, I have noticed discrepancies in the billing cycle, which have resulted in confusion and frustration.

On several occasions, I have received notifications of my payment due dates being changed without adequate notice. This lack of consistency has not only affected my budgeting plans but has also led to unnecessary late fees and a negative impact on my credit score.

I kindly request a review of these matters and a prompt response to clarify the due date policies moving forward, as well as a re-evaluation of the fees incurred due to these discrepancies.

Thank you for your immediate attention to this matter. I look forward to your prompt response.

Sincerely,  
[Your Name]