

Credit Card Cashback Redemption Guidelines

Dear Valued Cardholder,

Thank you for choosing [Bank's Name] for your credit card needs. We are pleased to provide you with the following guidelines for redeeming your cashback rewards:

Eligibility

- Must have an active credit card account.
- Cashback rewards must be available for redemption.

Redemption Process

1. Log in to your online banking account.
2. Navigate to the 'Rewards' section.
3. Select 'Cashback Redemption' option.
4. Choose your desired cashback amount.
5. Confirm your redemption request.

Minimum Redemption Amount

The minimum amount for cashback redemption is \$[amount].

Redemption Timeframe

Your cashback will be credited to your account within [number] business days of your redemption request.

Additional Information

For any inquiries or assistance, please contact our customer service at [customer service number] or email us at [customer service email].

Thank you for your continued loyalty.

Sincerely,

[Your Name]

[Your Title]

[Bank's Name]