

# Complaint Regarding Credit Card Interest-Free Offers

[Your Name]

[Your Address]

[City, State, ZIP Code]

[Email Address]

[Phone Number]

[Date]

[Customer Service Department]

[Bank's Name]

[Bank's Address]

[City, State, ZIP Code]

Dear Customer Service Team,

I am writing to formally express my dissatisfaction with the recent interest-free offers associated with my credit card account, [Account Number]. I was attracted to your promotional material that promised interest-free financing for a specified period.

However, upon reviewing my statements and the terms provided, I have encountered discrepancies that contradict the promotional offer. Specifically, [describe the issue, e.g., unexpected fees, interest charges that were not disclosed, etc.]. This has caused significant inconvenience and frustration.

I kindly request a thorough review of my account and the applicable terms of the promotion. I believe that I deserve to have either the charges reversed or an appropriate resolution that aligns with the initial offer I accepted.

I look forward to your prompt response and a resolution to my complaint. Thank you for your attention to this matter.

Sincerely,

[Your Name]