Feedback on Credit Card Grace Period Coverage

Date: [Insert Date]

To: [Bank/Financial Institution Name]

From: [Your Name]

Subject: Feedback on Credit Card Grace Period Coverage

Dear [Recipient's Name],

I hope this message finds you well. I am writing to provide feedback regarding the grace period coverage on my credit card account (Account Number: [XXXX-XXXX-XXXX]).

Firstly, I would like to express my appreciation for the clear communication regarding the grace period terms. It was helpful to understand how interest is applied during this timeframe.

However, I have encountered some difficulties regarding the consistency of the grace period application on my recent statements. Specifically, there were instances where I believed I was within the grace period, but interest charges were applied.

I would appreciate it if you could review my account transactions for [specific dates] and clarify the grace period application guidelines. Ensuring clarity in this aspect is crucial for customers to manage their finances effectively.

Thank you for your attention to this matter. I look forward to your prompt response and any assistance you can provide.

Sincerely,

[Your Name]

[Your Contact Information]