

Credit Card Fraud Investigation Appeal

Your Name
Your Address
City, State, Zip Code
Email Address
Phone Number
Date

Credit Card Company Name
Customer Service Department
Company Address
City, State, Zip Code

Dear Fraud Investigation Team,

I am writing to formally appeal the findings of the investigation regarding the alleged fraudulent charges on my credit card account number XXXX-XXXX-XXXX-XXXX. While I appreciate the efforts made so far, I believe there are critical details that warrant a reevaluation of my case.

The transactions in question, dated [insert dates], were not authorized by me, and I provided all relevant documentation to support my claim. However, I was recently informed that the charges were deemed legitimate based on the current investigation.

I kindly request a comprehensive review of my case, including all evidence collected during your investigation process. Additionally, I would appreciate insight into any specific concerns that may have led to this conclusion.

Thank you for your attention to this matter. I look forward to your prompt response and a fair reassessment of my appeal.

Sincerely,
[Your Name]