## **Inquiry about Online Student Support Services**

Dear [Recipient's Name],

I hope this message finds you well. My name is [Your Name], and I am a [your status, e.g., prospective student, current student, etc.] interested in learning more about the online student support services offered at [Institution Name].

Could you please provide information regarding the following:

- Types of online support services available (e.g., tutoring, counseling, technical support)
- Accessibility of these services for online students
- Hours of operation and any associated costs

Your assistance in providing this information would be greatly appreciated, as it will help me in making informed decisions regarding my educational journey.

Thank you for your time and support. I look forward to your response.

Sincerely, [Your Name] [Your Contact Information]