

# Dear [Guest's Name],

We sincerely appreciate your recent stay with us at [Hotel/Resort Name]. It was our pleasure to serve you.

Thank you for sharing your feedback regarding your experience. We value your input and are committed to improving our services. We strive to create memorable experiences for all our guests, and your insights will help us in that endeavor.

As a token of our appreciation for your feedback, we would like to offer you [incentive, e.g., a discount, free meal, etc.] on your next visit. Please use the code [insert code] when booking your stay.

We hope to welcome you back soon and exceed your expectations.

Warm regards,

[Your Name]

[Your Position]

[Hotel/Resort Name]

[Contact Information]