

Letter of Legal Advice

Date: [Insert Date]

To: [Client's Name]

[Client's Address]

[City, State, Zip Code]

Dear [Client's Name],

Subject: Legal Advice on Consumer Protection Rights

I hope this message finds you well. I am writing to provide you with legal advice regarding your consumer protection rights following the issues you have encountered with [describe the product/service in question].

Under the Consumer Protection Act, you have certain rights that protect you against unfair trade practices. These rights include:

- The right to receive goods that are of satisfactory quality.
- The right to have services provided with reasonable care and skill.
- The right to receive accurate information about products or services.

Given the circumstances surrounding your situation, I recommend taking the following steps:

1. Document all communications with the seller or service provider.
2. Prepare a detailed account of the issues you've faced.
3. Contact the seller directly to seek a resolution, such as a refund or replacement.

If your concerns are not resolved satisfactorily, we can consider further legal actions, such as filing a complaint with the relevant consumer protection agency or pursuing a claim in small claims court.

I am here to assist you throughout this process. Please feel free to reach out if you have any questions or require further clarification on your rights and options.

Best regards,

[Your Name]

[Your Title / Position]

[Law Firm Name]

[Contact Information]