

Warranty Coverage Clarification

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Recipient Name]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Recipient Name],

Subject: Clarification of Warranty Coverage for [Product Name/Model Number]

I hope this message finds you well. I am writing to seek clarification regarding the warranty coverage for my [Product Name/Model Number], purchased on [Purchase Date] from [Store/Website Name].

According to the warranty policy provided at the time of purchase, I would like to confirm the following details:

- The duration of the warranty.
- The specific coverage provided under the warranty.
- Any exclusions that I should be aware of.
- The process for making a warranty claim.

Please provide any additional documentation that outlines these details if available. I appreciate your assistance in clarifying these points, as I want to ensure I fully understand the warranty coverage on my product.

Thank you for your attention to this matter. I look forward to your prompt reply.

Sincerely,

[Your Name]