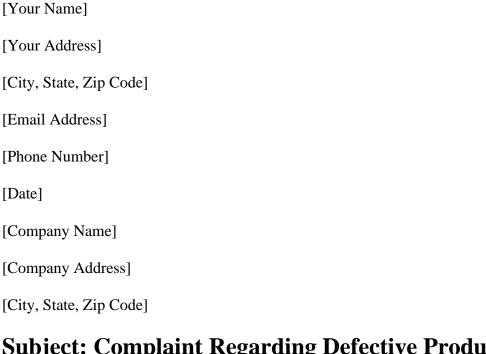
Product Defect Complaint Letter



Subject: Complaint Regarding Defective Product

Dear [Customer Service Manager's Name],

I am writing to formally complain about a defective item I purchased from your company on [purchase date]. The product, a [product name], has not functioned as expected since I received it.

Specifically, the issue is that [describe the defect in detail]. This defect has rendered the item unusable, and I am unable to enjoy the product as intended.

According to your company's return policy, I believe I am entitled to a [refund/replacement] for this faulty item. I have attached a copy of the receipt and any other relevant documentation to support my claim.

I would appreciate a prompt resolution to this matter. You can reach me at [your phone number] or [your email address] if you need any further information.

T	'hank v	vou for	your attention	to this	issue. I	look t	forward	to v	your swift respo	onse.

Sincerely,

[Your Name]