Request for Medical Device Return Instructions

Date: [Insert Date]
[Your Name]
[Your Address]
[City, State, Zip Code]
[Your Email]
[Your Phone Number]
To: [Company Name]
[Company Address]
[City, State, Zip Code]
Dear [Recipient's Name],
I hope this message finds you well. I am writing to request instructions for the return of a medical device that I purchased from your company on [Purchase Date]. The device details are as follows:
Device Name: [Device Name]
Model Number: [Model Number]
Order Number: [Order Number]
Unfortunately, I am unable to keep the device due to [reason for return]. I would appreciate it if you could provide me with the return instructions, including any necessary forms or shipping labels.
Thank you for your assistance in this matter. I look forward to your prompt response.
Sincerely,
[Your Name]