Inquiry Regarding Medical Device Return Policy

Dear [Recipient's Name],

I hope this message finds you well. I am writing to inquire about your return policy for medical devices.

Specifically, I would like to know:

- The time frame allowed for returns
- Any conditions that must be met for a successful return
- The process I should follow to initiate a return

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Contact Information]