

# Clarification on Consumer Rights

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Recipient's Name]

[Company's Name]

[Company's Address]

[City, State, Zip Code]

Dear [Recipient's Name],

I am writing to formally clarify my consumer rights regarding the recent harassment I have experienced from [Company's Name]. I believe that my rights as a consumer, as outlined by [relevant legislation or guidelines], have not been respected in this situation.

Details of the harassment include:

- [Describe the first instance]
- [Describe the second instance]
- [Additional details, if necessary]

As a consumer, I am entitled to [list specific rights, e.g., protection from harassment, right to receive clear communication, etc.]. I kindly request that [Company's Name] address this matter promptly and ensure that such behavior does not occur in the future.

Please acknowledge receipt of this letter and provide clarification on how you intend to resolve this situation by [provide a deadline, e.g., two weeks from the date of the letter].

Thank you for your immediate attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]