

Dispute of Baggage Charges

Your Name: [Your Name]

Your Address: [Your Address]

City, State, Zip Code: [City, State, Zip Code]

Email: [Your Email]

Phone: [Your Phone Number]

Date: [Date]

Customer Service Department

[Airline Name]

[Airline Address]

[City, State, Zip Code]

Dear Customer Service Team,

I am writing to formally dispute the baggage charges applied to my recent flight with [Airline Name] on [Flight Date], booking reference number [Booking Reference]. I was charged [Amount] for baggage that I believe should have been covered in my ticket price.

According to [Airline Policy/Website], passengers are allowed [specific baggage allowance]. My understanding is that I complied with these guidelines; however, upon checking my statement, I noticed the excess baggage charge was applied. I kindly request a review of this charge.

Please find attached relevant documents, including my boarding pass, receipt, and any communication regarding baggage policies. I appreciate your attention to this matter and look forward to your prompt resolution.

Thank you for your cooperation.

Sincerely,

[Your Name]