

Letter of Dispute Regarding Misleading Pricing Information

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

Customer Service Department

[Airline Name]

[Airline Address]

[City, State, Zip Code]

Dear Customer Service Team,

I am writing to formally dispute a charge that I incurred when making a reservation with your airline on **[date of reservation]**. During the booking process, I was presented with an airfare that was significantly lower than the price charged once my payment was processed. This misleading pricing information has resulted in an unexpected charge of **[amount]**.

Upon visiting your website and reviewing the reservation details, I believe that the price displayed was inaccurate and did not reflect the final cost of my flight. This has caused inconvenience and dissatisfaction with my experience with [Airline Name].

As a customer, I expect transparency and accuracy in pricing, and I would appreciate your assistance in resolving this issue promptly. I kindly request a review of my case, along with a refund for the difference in charges.

Attached are copies of my receipt and any relevant correspondence that support my claim.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]