Notification of Billing Error

Date: [Insert date]
To: [Recipient's Name]
[Recipient's Address]
[City, State, Zip Code]
Dear [Recipient's Name],
We are writing to inform you of a billing error concerning the surgical costs incurred during your recent procedure on [insert procedure date]. After a thorough review of your account, we have discovered discrepancies in the charges applied.
The total amount billed was [insert erroneous amount], which is higher than the correct amount of [insert correct amount]. We sincerely apologize for this oversight and any inconvenience it may have caused.
To resolve this matter, we will be issuing a corrected invoice reflecting the accurate charges. You can expect to receive this in the next [insert timeframe, e.g., 5-7 business days].
If you have any questions or require further assistance, please do not hesitate to contact our billing department at [insert phone number] or [insert email address].
Thank you for your understanding and cooperation.
Sincerely,
[Your Name]
[Your Position]
[Healthcare Facility Name]
[Contact Information]