

# Utility Service Interruption Complaint

[Your Name]

[Your Address]

[City, State, ZIP Code]

[Email Address]

[Phone Number]

[Date]

Customer Service

[Utility Company Name]

[Company Address]

[City, State, ZIP Code]

Dear Customer Service,

I am writing to formally complain about the recent interruption of utility service at my residence located at [Your Address]. On [Date of Interruption], I experienced a disruption that lasted for [Duration of Interruption]. This situation has caused significant inconvenience and hardship for my family and me.

Despite my attempts to contact your service line, I did not receive adequate communication regarding the cause of the interruption or the expected time for restoration. I believe it is essential for your customers to be informed during such events to better manage their daily lives.

I kindly request that you investigate this matter and provide me with an explanation regarding the interruption. Additionally, I would appreciate any steps your company plans to take to prevent similar issues in the future.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]