Billing Error Clarification



Dear [Billing Department Name],

I am writing to bring to your attention a billing error on my recent invoice #[Insert Invoice Number] dated [Insert Invoice Date].

Upon reviewing the statement, I noticed that [briefly describe the error, e.g., an incorrect charge or payment not credited]. I believe this was an oversight and would like to request clarification regarding this discrepancy.

Please find attached the relevant documentation to support my claim.

I appreciate your prompt attention to this matter and look forward to your response at your earliest convenience.

Thank you for your assistance.

Sincerely,

[Your Name]