Dear [Customer's Name],

We hope this message finds you well. At [Your Company Name], we value our partnership with you and strive to provide the best service possible.

We are reaching out to kindly ask for your feedback regarding your experience with our products/services. Your insights are invaluable in helping us improve and meet your needs more effectively.

Please take a moment to answer the following questions:

- How satisfied are you with our products/services?
- What can we improve to serve you better?
- Would you recommend us to others? Why or why not?

Your feedback will be kept confidential and will only be used to enhance our partnership.

Thank you for your time and support.

Sincerely,

[Your Name] [Your Position] [Your Company Name] [Your Contact Information]