

# Partnership Service Level Agreement

Date: [Insert Date]

## Parties

This Partnership Service Level Agreement ("Agreement") is made between:

**[Company Name]**

Address: [Company Address]

AND

**[Partner Company Name]**

Address: [Partner Company Address]

## Purpose

The purpose of this Agreement is to establish a framework for the collaboration between the parties and to define the service level expectations for the technology services to be provided.

## Scope of Services

The services covered by this Agreement include:

- [Service 1 Description]
- [Service 2 Description]
- [Service 3 Description]

## Service Level Objectives

The following service level objectives are agreed upon:

- Response Time: [Specify response times]
- Availability: [Specify availability requirements]
- Performance Metrics: [Define performance criteria]

## Terms and Conditions

This Agreement shall commence on [Start Date] and shall continue until [End Date]. Either party may terminate this Agreement with [Number] days written notice.

# Signatures

IN WITNESS WHEREOF, the parties have executed this Partnership Service Level Agreement as of the date first written above.

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[Name], [Title]

[Company Name]

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[Name], [Title]

[Partner Company Name]