Follow-Up on Mortgage Rate Change Request

Dear [Recipient's Name],

I hope this message finds you well. I am writing to follow up on my previous request regarding the change in my mortgage rate for my account [Your Account Number]. I submitted the request on [Date of Original Request] and have not yet received a response.

Understanding the current market conditions, I am eager to know if any updates or decisions have been made concerning my request. As a loyal customer, I appreciate your attention to this matter and would be grateful for any information you can provide.

Please feel free to contact me at [Your Phone Number] or [Your Email Address] if you need any further information from my side.

Thank you for your assistance.

Sincerely,

[Your Name] [Your Address] [City, State, Zip Code]