

Supplier Service Level Agreement

Date: [Insert Date]

Supplier Name: [Insert Supplier Name]

Address: [Insert Address]

Subject: Service Level Agreement for Waste Management Services

Dear [Insert Supplier Contact Name],

This Supplier Service Level Agreement (SLA) outlines the terms and conditions for the provision of Waste Management Services by [Insert Supplier Name] (the "Supplier") to [Insert Client Name] (the "Client").

1. Scope of Services

The Supplier agrees to provide the following waste management services:

- Regular collection of waste from designated locations.
- Disposal of hazardous and non-hazardous waste.
- Recycling and recovery of materials.

2. Service Levels

The Supplier commits to the following service levels:

- Waste collection shall occur weekly on [Insert Day].
- Response time for requested additional pickups shall be within 24 hours.

3. Performance Monitoring

The Client will monitor the performance of the Supplier against the agreed service levels and provide feedback on a quarterly basis.

4. Payment Terms

Payments for the services shall be made quarterly, based on the invoices submitted by the Supplier.

5. Duration of Agreement

This SLA shall commence on [Insert Start Date] and shall continue until [Insert End Date], unless terminated earlier in accordance with the terms specified herein.

6. Acceptance

Please sign and return a copy of this agreement to confirm acceptance of the terms and conditions outlined above.

Sincerely,

[Your Name]

[Your Title]

[Your Company Name]

[Your Contact Information]

Supplier Acceptance

Authorized Signature: _____

Name: [Insert Name]

Title: [Insert Title]

Date: _____