

Supplier Service Level Agreement

Date: [Insert Date]

Supplier Name: [Insert Supplier Name]

Supplier Address: [Insert Supplier Address]

1. Introduction

This Service Level Agreement (SLA) sets forth the terms and conditions under which [Company Name] will procure raw materials from [Supplier Name].

2. Scope of Agreement

The supplier agrees to provide the following raw materials:

- [Raw Material 1]
- [Raw Material 2]
- [Raw Material 3]

3. Quality Standards

All raw materials provided must meet the following quality standards:

- [Quality Standard 1]
- [Quality Standard 2]
- [Quality Standard 3]

4. Delivery Terms

Delivery of raw materials shall be made according to the following schedule:

- Delivery Frequency: [Insert Frequency]
- Delivery Locations: [Insert Locations]

5. Performance Metrics

The supplier's performance will be evaluated based on the following metrics:

- On-time Delivery Rate: [Insert Percentage]
- Quality Compliance Rate: [Insert Percentage]

6. Penalties

Failure to meet the above performance metrics may result in penalties including, but not limited to, the following:

- [Penalty 1]
- [Penalty 2]

7. Agreement Term

This Agreement will commence on [Start Date] and will remain in effect until [End Date], unless terminated earlier in accordance with the terms herein.

8. Signatures

By signing below, both parties agree to the terms and conditions outlined in this Supplier Service Level Agreement.

Supplier Representative: _____

Date: _____

[Company Name] Representative: _____

Date: _____