

Claim for Faulty Refrigerator Replacement

Your Name: [Your Name]

Your Address: [Your Address]

Email: [Your Email]

Phone: [Your Phone Number]

Date: [Date]

Customer Service Department

[Company Name]

[Company Address]

Dear Customer Service,

I am writing to formally submit a claim for the replacement of my refrigerator, which I purchased on [Purchase Date] from [Store Name/Website]. The model number is [Model Number]. Unfortunately, the appliance has been malfunctioning, and I have attempted to resolve the issues through troubleshooting suggested in the manual, but to no avail.

The specific issues I have encountered include:

- [Issue 1]
- [Issue 2]
- [Issue 3]

I believe I am entitled to a replacement under the terms of the warranty, which states [Briefly mention warranty terms if applicable]. I have attached a copy of my receipt and any relevant documentation to support my claim.

I would appreciate your prompt attention to this matter and look forward to your response regarding the next steps. Thank you for your assistance.

Sincerely,

[Your Name]