

# Warranty Product Replacement Update

Date: [Insert Date]

Customer Name: [Insert Customer Name]

Customer Address: [Insert Customer Address]

Dear [Customer Name],

We hope this message finds you well. We are writing to inform you about the status of your warranty claim for the [Product Name] purchased on [Purchase Date].

After reviewing your claim, we are pleased to announce that your product has been approved for replacement under warranty. The new product will be shipped to your address and should arrive within [insert estimated delivery time].

Please ensure that you keep the original packaging for the return of the defective product. Instructions for returning the defective item will be included with the replacement.

If you have any questions or require further assistance, please do not hesitate to contact our customer service team at [Customer Service Phone Number] or [Customer Service Email].

Thank you for your understanding and patience.

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Company Contact Information]