

# Product Replacement Notification

Dear [Customer's Name],

We hope this message finds you well. We are writing to inform you that due to [reason for replacement], we will be replacing your product [Product Name/Model].

Your new product will be shipped to you at no additional cost and should arrive within [estimated delivery time]. Please find the details of your replacement order below:

- **Original Product:** [Original Product Name/Model]
- **Replacement Product:** [Replacement Product Name/Model]
- **Tracking Number:** [Tracking Number]

We apologize for any inconvenience this may have caused and appreciate your understanding in this matter. Your satisfaction is our top priority.

If you have any questions or need further assistance, please do not hesitate to contact us at [Customer Service Email] or [Customer Service Phone Number].

Thank you for your continued support!

Sincerely,

[Your Company Name]

[Your Company Contact Information]