

Product Replacement Alert

Dear [Customer's Name],

We hope this message finds you well. We are reaching out to inform you about an important update regarding your recent purchase of [Product Name].

Due to [reason for replacement, e.g., a manufacturing defect, recall, etc.], we will be replacing your product at no additional cost to you.

Your replacement product will be shipped to the address we have on file, which is: [**Customer's Address**]. We expect it to arrive by [Estimated Delivery Date].

If you have any questions or require further assistance, please don't hesitate to contact our customer service team at [Customer Service Phone Number] or [Customer Service Email].

Thank you for your understanding and support.

Sincerely,

[Your Company Name]

[Your Company Contact Information]