Return Authorization Request

Date: [Insert Date] To: [Company Name] Address: [Company Address] City, State, Zip: [City, State, Zip] Dear [Customer Service/Returns Department], I am writing to request a return authorization for a defective item that I purchased from your store. The details of the item are as follows: Order Number: [Insert Order Number] • Item Description: [Insert Item Name/Description] • Purchase Date: [Insert Purchase Date] Defect Description: [Briefly Describe the Defect] Please let me know the steps I need to take to return this item and receive a replacement or refund. I would appreciate your prompt assistance in this matter. Thank you for your attention to this issue. I look forward to hearing from you soon. Sincerely, [Your Name] [Your Address] [City, State, Zip] [Your Email] [Your Phone Number]