Dear [Customer's Name],

We hope this message finds you well! Thank you for taking the time to participate in our recent customer survey. Your feedback is invaluable to us.

We strive to improve our services and your insights can help us achieve that. We would greatly appreciate it if you could take a moment to share any additional thoughts or suggestions you may have regarding your experience with us.

Please feel free to respond to this email or contact us directly at [contact information]. Your opinions matter, and we are committed to making our services better for you.

Thank you once again for your input!

Sincerely,

[Your Name]
[Your Position]
[Company Name]
[Contact Information]