

# Feedback Regarding Damaged Beauty Products

Dear [Customer Service Team/Recipient's Name],

I hope this message finds you well. I am writing to provide feedback regarding a recent order I received (Order Number: [Order Number]) on [Order Date]. Unfortunately, I noticed that some of the beauty products were damaged upon arrival.

The items affected are:

- [Product Name 1] - [Description of Damage]
- [Product Name 2] - [Description of Damage]

I understand that damages can occur during shipping, but I would appreciate your assistance in resolving this matter. Please let me know how we can proceed with a replacement or refund for the damaged items.

Thank you for your attention to this issue. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Contact Information]