Dispute Letter for Problematic Automotive Parts

Date: [Insert Date]

[Your Name]
[Your Address]
[City, State, ZIP Code]
[Email Address]
[Phone Number]

[Recipient Name]
[Company Name]
[Company Address]
[City, State, ZIP Code]

Dear [Recipient Name],

I am writing to formally dispute the quality of the automotive parts I purchased from your company on [purchase date]. The specific parts in question are [list problematic parts, including model numbers and descriptions].

Upon installation and usage, I experienced the following issues: [describe the specific problems encountered with the parts]. This has caused significant inconvenience and safety concerns, leading me to believe these parts are defective.

According to the warranty policy provided at the time of purchase, I would like to request a full refund or replacement of the defective parts. I have attached all relevant documentation, including the original purchase receipt and photos of the problematic parts.

Thank you for your attention to this matter. I look forward to your prompt response so we can resolve this issue amicably.

Sincerely,

[Your Name]