

# Account Suspension Notice

Date: [Insert Date]

Dear [Customer Name],

We regret to inform you that your account has been suspended due to excessive chargebacks associated with your recent transactions.

Chargebacks are initiated when customers dispute a transaction, and a high volume can indicate potential issues such as fraudulent activity or poor service. Unfortunately, your account has exceeded the acceptable threshold of chargebacks, which necessitates this action.

To resolve this matter, we encourage you to review your recent transactions and provide any relevant information or documentation concerning the disputes. Your feedback is valuable to us and will aid in the assessment of your account.

Please contact our support team at [Support Email/Phone Number] for further assistance or to discuss this matter in detail. We appreciate your cooperation and understanding as we work together to resolve this issue.

Sincerely,

[Your Company Name]

[Your Company Contact Information]