

Delivery Update

Dear [Customer's Name],

We hope this message finds you well. We wanted to provide you with an update regarding your order #[Order Number].

Your package was originally scheduled to be delivered on [Original Delivery Date]. However, due to [Reason for Delay], the new expected delivery date is [New Delivery Date]. We sincerely apologize for any inconvenience this may cause.

Please rest assured that we are doing everything possible to ensure that your order arrives as quickly as possible. You can track your order using the following link: [Tracking Link].

If you have any questions or need further assistance, please do not hesitate to contact us at [Customer Service Email] or [Customer Service Phone Number].

Thank you for your understanding and patience.

Best regards,

[Your Name]

[Your Position]

[Company Name]

[Company Contact Information]