

Notice of Electricity Service Failure

Date: [Insert Date]

Dear [Customer Name],

We hope this message finds you well. We are writing to inform you of a recent failure in your electricity service due to [brief explanation of the cause, e.g., severe weather conditions, maintenance work, etc.].

Our team is actively working to resolve the issue, and we expect the service to be restored by [insert estimated time of restoration]. We sincerely apologize for any inconvenience this may cause and appreciate your understanding during this time.

If you have any questions or concerns, please do not hesitate to contact our customer service at [insert contact information].

Thank you for your patience and understanding.

Sincerely,

[Your Company Name]

[Your Company Contact Information]