

Product Recall Confirmation

Dear [Customer Name],

We are writing to inform you that a product recall has been initiated for the product you purchased: **[Product Name]** (SKU: [SKU Number]). We have identified a potential safety issue that may affect the performance of the product.

Your health and safety are our top priority. We kindly ask you to stop using the product immediately. Please return it to your place of purchase or follow the instructions provided on our website for proper return procedures.

As a token of our commitment to customer safety, we will provide you with a full refund or a replacement product at no additional cost.

If you have any questions or concerns, please do not hesitate to reach out to our customer service team at [Customer Service Phone Number] or [Customer Service Email].

Thank you for your attention to this matter, and we apologize for any inconvenience this may cause.

Sincerely,

[Your Company Name]

[Your Company Address]

[Your Company Phone Number]