Internet Service Issue Notification

Dear [Customer's Name],

Date: [Insert Date]

We are writing to inform you about an issue affecting your internet service.

Our team is currently experiencing a disruption in service due to [brief reason for the issue, e.g., technical difficulties, maintenance work]. We understand the importance of internet connectivity and are working diligently to resolve the issue as quickly as possible.

Estimated time for resolution is [insert estimated time]. We appreciate your patience and understanding during this time.

If you have any questions or need further assistance, please do not hesitate to contact our customer service department at [insert contact number] or [insert email address].

Thank you for your cooperation.

Sincerely,

[Your Company Name]

[Your Company Contact Information]