

After-Sales Assistance Inquiry

Dear [Customer Service Team/Specific Name],

I hope this message finds you well. I am writing to inquire about the after-sales assistance for my recent purchase of [Product Name] with order number [Order Number], which I received on [Delivery Date].

Unfortunately, I have encountered an issue with the product regarding [briefly describe the issue]. I would appreciate your guidance on how to resolve this matter as soon as possible.

If you require any further information to assist with my inquiry, please do not hesitate to let me know. I look forward to your prompt response.

Thank you for your attention to this matter.

Sincerely,
[Your Name]
[Your Contact Information]
[Your Address (optional)]