

# Feedback Request

Dear [Customer's Name],

Thank you for reaching out to us regarding your recent experience. We appreciate your patience as we worked to resolve your complaint.

We would like to invite you to provide feedback on how we handled your situation. Your insights are invaluable to us and will help improve our services.

Please take a moment to answer the following questions:

1. How satisfied are you with the resolution of your complaint?
2. Was the communication clear and timely?
3. Do you have any additional comments or suggestions?

You can respond by replying to this email or filling out our online feedback form at [insert link].

Thank you for your time and feedback!

Sincerely,

[Your Name]

[Your Job Title]

[Company Name]

[Contact Information]